

Gateway Grand Pool & Fitness Center Membership Terms and Policies 2025

Thank you for your interest and we look forward to having you at our property! The 2025 membership period will begin April 1, 2025, and be valid until March 31, 2026. Please keep in mind these rules and policies for your membership:

- **You must bring your own towels while using the facilities.** Hotel amenities, such as pool towels, cookies, lemon water, and coffee are for registered hotel guests only.
- Absolutely NO GLASS or COOLERS are allowed in the Pool Area.
- Current hours: POOL DECK - 9 AM to 10 PM. FITNESS CENTER - 6 AM to 11 PM. (Subject to change.)
- Your membership is valid for up to six immediate family members. Names are requested upon registration of your membership. If you have out-of-town guests, you must check with our Manager on Duty for approval before bringing them along.
- All members must enter through the hotel lobby.
- You MUST leave your membership card at the front desk while you are using the pool and/or the fitness center. If you don't have your membership card, you will be asked to leave your photo ID. This is for liability purposes. Please do not give the front desk clerks a difficult time.
- Children under 18 years old MUST always be accompanied by a parent or legal guardian in both the fitness center and on the pool deck.
- When using our restrooms, please make sure you are dry. Wet floors are a safety hazard and a nuisance to our other guests. Please respect our hotel and other guests by leaving public areas clean!
- The Gators Den Sports Grill offers a 10% discount on your bill with proof of membership. Please contact the front desk for hours of operation. You may use the pool guest phone to place such orders using extension 610. They will bring the order directly to you.
- Membership also provides a discount on our standard room rates. When making your reservation, ask for the POOL CLUB RATE. (Discount is not applicable for all dates.)
- **Blackout dates do apply for this year's membership term,** use of memberships will not be permitted on: July 17th-19th, October 3rd-4th, October 17th-18th, November 21st & 22nd, & November 28th & 29th.
- In addition to these policies, you and your guests are required to follow all posted general guest rules for the pool and fitness center (child supervision, conduct, liability, etc.).
- **If rules and regulations are not followed, we reserve the right to terminate your membership at any time and are under no obligation to offer a membership in the future.**

This year's Pool Club Membership rate is \$350.00. If you would like to include the Fitness Center, it is an additional \$100.00 for the year. If you would like to purchase the Fitness Center membership only, with no Pool Membership, the cost is \$250.00 for the year.

Once your payment and membership form have been received and processed, your new membership card(s) will be mailed to you or kept at the front desk based on your selection on the registration form. Please keep in mind, your membership is not automatically renewed for the 2026 term, nor does the hotel guarantee to continue these memberships in the future.

If you have any questions, please call (352)331-3336 x602. We hope you enjoy the year to come!

Sincerely,
Zachary Leopold, Controller
Best Western Gateway Grand

